

End of Year Closure Dates 2025/26



Laboratories: Melbourne, Sydney, Brisbane, Perth, Canberra & Newcastle

OPERATING DATES

Tuesday, December 23rd 2025	Standard operating hours in all Laboratories Please be aware short holding time analysis may not be able to be processed within recommended holding time so please take this into account.
Wednesday, December 24th 2025	Laboratories close at 12 noon
December 25th–26th 2025	Laboratories Closed
Monday, December 29th 2025	Laboratories open for business 9am – 5pm
Tuesday, December 30th 2025	Laboratories open for business 9am – 5pm
Wednesday, December 31st 2025	Laboratories open for business 9am – 5pm
Thursday, January 1st 2026	Laboratories Closed (New Years Day & Boxing Day Public Holiday)
Friday, January 2nd 2026	Laboratories Open – Standard Operating Hours

SAMPLE SUBMISSION DATES (for results prior to 23rd December 2025)

Tuesday, December 9th 2025	Last date for receiving standard TAT samples
Tuesday, December 16th 2025	Last date for receiving Microbiological samples

NOTE: Samples can be accepted throughout. Please speak to your ASM if: Standard TAT samples need to be submitted after the above submission dates and require results prior to the 23rd December 2025, or Urgent TAT samples need to be submitted outside of these dates and we will support you wherever possible.

Satellite Offices: Geelong, Adelaide, Darwin, Wollongong, Townsville & Hobart

OPERATING DATES

Tuesday, December 23rd 2025	Standard operating hours in all Offices Please be aware short holding time analysis may not be able to be processed within recommended holding time so please take this into account.
December 24th 2025 – January 9th 2026	Offices Closed
Monday, January 12th 2026	Offices Open – Standard Operating Hours

NOTE: Please speak with your ASM to arrange delivery of samples to Melbourne through our TOLL courier account during these dates.

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OPERATING & SAMPLE SUBMISSION DATES

Monday 15th December 2025	Last day for Legionella/Plate Count samples to be submitted.
Wednesday 17th December 2025	Last day for all for Water Filter samples except for the analysis of Total coliforms, Thermotolerant Coliforms, E. coli testing to be submitted.
Friday 19th December 2025	Last day for all Food and Swab samples to be submitted.
Friday 19th December 2025	Last day for all remaining Water Filter samples to be submitted.
Friday 19th December 2025	Last day for Cosmetic samples to be submitted. If your testing includes Candida – cut off will be Wednesday 17th December based on incubation dates.
Monday 22nd December 2025 – Friday 2nd January 2026	No couriers can be arranged
Wednesday 24th December 2025 – Sunday 4th January 2026	Laboratory CLOSED
Monday 5th January 2026 – Friday 9th January 2026	Minimal Staff – Samples can be submitted and processed. Only ONE courier will be working, so minimal courier collections will occur.
Monday 12th January 2026	laboratory Open
Monday 24th November 2025 to Monday 8th December 2025	28-day Mycobacterium's cannot be accepted during this timeframe.

NOTE: Any urgent testing required, please contact the laboratory ASAP. Additional charges will apply and subject to staff availability